



## HOUSE RULES FOR OCCUPANTS AND GUESTS

16 Holomakani, Kaanapali/Lahaina, HI 96761 AKA: Ka'anapali Vista Home  
Home Land Line: (808) 667-0739 | Vacation Rental Permit # STWM 2014/0004

Aloha and welcome to our Ka'anapali home. We certainly hope you enjoy your stay on Maui. Below are some rules you should be aware of and follow during your stay. We are the Property Manager for this house you are occupying and we are responsible for all the issues you may have with the property you are in.

**MANAGER:** Harris Hawaii Property Management: (808) 667-5800

**OFFICE HOURS:** Daily from 8:00 AM to 5:00 PM. If you get the answering service, we are on the other line or out of the office. If you have an after hours maintenance emergency, please leave a message with the answering service and they will dispatch us right away.

**QUIET HOURS:** 9PM to 8AM. You are staying in a residential area. Please respect the neighbors who live and work here. They are not on vacation.

Check-in Time: 4:00 PM

Check-out Time: 10:00 AM

1. All guests must respect the property they are occupying.
2. Quiet hours from 9:00 P.M. to 8:00 A.M. during which time you shall not unreasonably disturb adjacent neighbors. Sound that is audible beyond the property boundaries during non-quiet hours shall not be more excessive than would typically be associated with a residential area. Amplified sound that is audible beyond the property boundaries is prohibited.
3. Check-in: after 4:00 PM / Check-out 10:00 AM sharp.
4. No more than 8 guests are allowed at the property. No parties or group gatherings other than registered guests shall occur. If it is discovered more than 8 guests are at the property, there will be a fine of up to \$1,000 charged to your credit card on file.
5. A maximum of two cars are allowed on premises. Cars shall be parked in the designated onsite parking area (driveway only) and shall not be parked on the street.
6. Maximum speed in and out of driveways are 5MPH
7. All trash must be bagged in plastic bags and placed in the trash cans outside. No littering. Trash is picked up on the road on Tuesday mornings.
8. When not in the house, please turn off all lights, ACs and fans. Cost of electricity is very high here.
9. After using the BBQ, please clean the grill and turn off the gas.
10. Do not leave BBQ unattended.
11. No smoking inside of the home, on the deck or at pool. Smoking area is behind hot tub on grass area.

- 12.** No moving furniture in or outside the house. There will be a charge equal to the cleaning fee to move furniture back to original location.
- 13.** We ask you to keep screens shut and bugs outside.
- 14.** Shake all beach sand off of towels and clothes before entering the home. Sand is difficult to clean up and clogs the washer/dryer and vacuum. There will be an additional cleaning fee for excessive sand or excessive cleaning beyond our normal departure cleaning routine.
- 15.** Okay to hang towels on lanai/deck to dry.
- 16.** Do not spray sunscreen inside of the home. It sticks to everything and becomes impossible to remove. There will be an additional cleaning fee charged to your credit card if it is discovered spray sunscreen was used inside the home.
- 17.** Your reservation comes with a \$69 damage protection policy which covers up to \$3,000 of accidental damage to the home. If you accidentally damage something, please do not be alarmed and do not be afraid to tell us. Please let us know when the damage occurred so we can take photos upon your departure and file a claim with the insurance company. You will only be responsible to pay for damage over and above \$3,000. Anything less than \$3,000 we will handle with the insurance company and they will reimburse us for the cost of the repair or replacement, but please be courteous and let us know if something becomes damaged.
- 18.** If departing on early morning flight or arriving late at night, please be quiet for the next door neighbors. They are not on vacation.
- 19.** There are no lifeguards on the beach. Babies and children shall not be left unattended by the ocean. Please note that the shoreline area is the property of the people of Hawai'i, and is open for the free use by everyone.
- 20.** Do not leave children unattended in the home, outside of the home or around the pool area.
- 21.** DO NOT FEED THE BIRDS. Hawaii has one of the most enjoyable ecosystems on earth, and insects are a part of that system. We try to control this natural occurrence by regularly spraying for insects. Naturally, it is a good idea to keep the doors closed while enjoying our islands and do not leave food on the counters, but that will not necessarily eliminate all occurrences of insects.
- 22.** Departure instructions: 1) Load and start dishwasher, 2) Return clean dishes to the cabinets, 3) Turn off all lights, AC and fans, 4) Bag up trash and put it in the cans on the side of the garage, 5) Shut all windows, sliders and lock front door (only lock the bottom door knob from the inside do not use the key in the lock box), 6) Make sure keys on the key chains are in the shell dish inside of the home and lock box key is in the lock box. There will be a \$25 fee for lost keys, 7) Depart the home by 10 AM.

We do like to hear feedback on how we can improve our place, so feel free to give us a call or let us know how we can help you enjoy your stay.

Aloha from

Harris Hawaii Realty Group

DATE HOUSE RULES ACKNOWLEDGED BY GUEST: \_\_\_\_\_

GUEST PRINTED NAME: \_\_\_\_\_

GUEST SIGNATURE: \_\_\_\_\_