***House Rules for Occupants and Guests***

***106 Halelo Street, Kaanapali, HI 96761***

***AKA: Hale Holokai***

***Aloha and welcome to The Maui House at 106 Halelo Street in Kaanapali. We certainly hope you enjoy your stay on Maui. Due to the home’s County Vacation Rental Permit, below are some rules you should be aware of and follow during your stay.***

***To report maintenance issues please contact:***

***HARRIS HAWAII PROPERTY MANAGEMENT: (808) 667-5800 or Ken Harris: (808) 669-2756***

***Quiet hours: 9PM to 8AM- You are staying in a residential area. Please respect the neighbors who live and work here. They are not on vacation.***

***Check-in Time: after 4:00 PM***

***Check-out Time: 10:00 AM sharp***

1. **All guests must respect the property they are occupying.**
2. **Quiet hours from 9:00 P.M. to 8:00 A.M. during which time you shall not unreasonably disturb adjacent neighbors. Sound that is audible beyond the property boundaries during non-quiet hours shall not be more excessive than would typically be associated with a residential area. Amplified sound that is audible beyond the property boundaries is prohibited.**
3. **Check-in: after 4:00 PM / Check-out 10:00 AM sharp.**
4. **No more than 12 guests are allowed at the property. No parties, weddings, events. No group gatherings other than registered guests shall occur.**
5. **A maximum of three (4) cars are allowed on premises. Cars shall be parked in the designated onsite parking area (driveway only) and shall not be parked on the street.**
6. **Maximum speed in and out of driveways are 5MPH**
7. **The home is in a residential neighborhood with children present. Please use caution when driving down the street and abide by the posted mph sign.**
8. **Guests are aware the home is located on a golf course where errant golf balls may fly toward the house. Harris Hawaii Property Management and The Maui House owner are not responsible for damage or injury caused by golf balls. Golf ball injury or damage is the responsibility of the golfer.**
9. **Guests must not walk across or play on the golf course.**
10. **All trash must be bagged in plastic bags and placed in the trash cans outside. No littering. Trash is picked up on the road on Tuesday mornings. If your stay falls on a Monday/Tuesday, please drag trash cans to the street on Monday evening.**

**TURN OVER …..**

1. **When not in the house, please turn off all lights, ACs and fans. Cost of electricity is very high here.**
2. **After using the BBQ, please clean the grill and turn off the gas.**

1. **Do not leave BBQ unattended.**
2. **No smoking inside of the home, on the deck or pool area. Designated smoking area is in the driveway.**
3. **No moving furniture in or outside the house. There will be a charge equal to the cleaning fee to move furniture back to original location.**
4. **We ask you to keep screens shut and bugs outside.**
5. **Shake all beach sand off of towels and clothes before entering the home. Sand is difficult to clean up and clogs the washer/dryer and vacuum. There will be an additional cleaning fee of $600 for excessive sand or excessive cleaning beyond our normal departure cleaning routine.**
6. **Okay to hang towels on lanai or by pool to dry.**
7. **Do not spray sunscreen inside of the home. It sticks to everything and becomes impossible to remove. There will be an additional cleaning fee charged to your credit card if it is discovered spray sunscreen was used inside the home.**
8. **Your reservation comes with a $69 damage protection policy which covers up to $3,000 of accidental unintentional damage to the home. If you accidentally damage something, please do not be alarmed and do not be afraid to tell us. Please let us know when the damage occurred so we can take photos upon your departure and file a claim with the insurance company. You will only be responsible to pay for damage over and above $3,000. Anything less than $3,000 we will handle with the insurance company and they will reimburse us for the cost of the repair or replacement, but please be courteous and let us know if something becomes damaged.**
9. **If departing on early morning flight or arriving late at night, please be quiet for the next door neighbors. They are not on vacation.**
10. **There are no lifeguards on the beach. Babies and children shall not be left unattended by the ocean. Please note that the shoreline area is the property of the people of Hawai’i, and is open for the free use by everyone.**
11. **Do not leave children unattended by pool area and on deck.**
12. **DO NOT FEED THE BIRDS. Hawaii has one of the most enjoyable ecosystems on earth, and insects are a part of that system. We try to control this natural occurrence by regularly spraying for insects. Naturally, it is a good idea to keep the doors closed while enjoying our islands and do not leave food on the counters, but that will not necessarily eliminate all occurrences of insects.**
13. **Departure instructions: 1) Load and start dishwasher, 2) Return clean dishes to the cabinets if your time permits, 3) Turn off all lights, AC and fans, 4) Bag up trash and put it in the cans in the driveway, 5) Shut and lock all windows, sliders and lock front door by pressing the Schlage button, 6) Depart the home by 10 AM.**
14. **NO LIABILITY/INDEMNIFICATION/HOLD HARMLESS: The owners of the property do not assume liability for the loss, theft, damage or injury (or death) to persons or their personal property. Guests agree to indemnify and hold the owners harmless for any liabilities, theft, damage, cost or expense whatsoever arising from or related to any claim or litigation which may arise out of or in connection with Guests’ use and occupancy of the rental property, including but not limited to claims for personal injury or property damage/loss.**

***We do like to hear feedback on how we can improve the home, so feel free to give us a call or let us know how we can help you enjoy your stay.***

***Aloha from***

***Harris Hawaii Realty Group***

**DATE HOUSE RULES ACKNOWLEDED BY GUEST: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**GUEST PRINTED NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**GUEST SIGNATURE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**